

EMS Ltd Completed and Ongoing Projects

Reason For Intervention	Project	Objective	Action	Implementation Date/Status
Community Safety & Fear of Crime Issues	CCTV Installation	Reduce Fear of Crime	10 CCTV Camera's for Preston Road Estate	01/04/2004 Mainstreamed
Community Safety & Fear of Crime Issues	Community Stewards	Increase Community Safety	6 Stewards in Post	01/10/2004 Mainstreamed
Community Safety & Fear of Crime Issues	Anti Social Behaviour (ASB) Officer	Improve Reporting Mechanisms for ASB	1 ASB Officer Employed	01/06/2003 Mainstreamed
Community Safety & Fear of Crime Issues	Preston Road Policing Team	Increase Community Safety	1 Sergeant and 4 Neighbourhood Beat Officers	01/04/2000 Complete
Community Safety & Fear of Crime Issues	Community Safety Forum	Partnership Working to Increase Community Safety	Forum Partners Meets Weekly	01/06/2004 Mainstreamed
Community Safety & Fear of Crime Issues	Anti Social Behaviour Surgeries	Improve Reporting Mechanisms for ASB	Surgeries meet in The Freedom Centre, Customer Service Centre and The Arc	01/06/2004 Mainstreamed
Increased Number of House Fires in the Area	Humberside Fire Service, Fire Safety Checks	Reduce Fires in the Area	Operated by Humberside Fire and Rescue Service	01/06/2005 Ongoing
Increase in Opportunist Theft and Cold Calling	Doorstep Crime	Reduce Thefts and Educate the Community	Set up "No Cold Calling Zones"	01/04/2006 Ongoing
Issues Raised by the Community (Green and Open Spaces)	Environmental Patch Walks	Improve the Estates Physical Environment	Patch Walks set up with Main Service Providers and Ward Councillors	01/04/2004 Ongoing
Continued Maintenance of Council Housing	Housing Patch Walks	Improve the Local Environment	Patch Walks set up by Hull City Council's Housing Team	01/04/2004 Ongoing
Residents Unable to Maintain Garden due to Age or a Disability	Garden Tidy Scheme	Maintain Gardens for Elderly and Disabled Residents	Garden Tidy Scheme Included 150 Houses	01/04/2003 Partially Mainstreamed
No Method of Communicating with Young People	A Voice for Young People	To Involve Young People in Regeneration Issues	2 Play Parks Built Youth Facility/Centre Youth Dynamix	01/06/2000 Completed & Mainstreamed

EMS Ltd Completed and Ongoing Projects

Reason For Intervention	Project	Objective	Action	Implementation Date
The Need for Protection of Residents Providing Evidence for ASB/Criminal Activity	Witness Support Package	Ensure Residents Feel Safe when Reporting ASB (From Cradle to Grave)	Produced a Working Policy Document to Support Residents Reporting ASB	01/12/2004 Mainstreamed
High level of Untidy Areas	Local Clean Up Strategy	To Improve the Environment	Residents and Service Providers to Produce a Workable Strategy	01/10/2007 Ongoing
Area Facing Housing Demolitions	Information Strategy for Residents and Partners	Improve Resident & Partner Communications	Work with Established and New Groups to Provide Effective Communications for Residents	01/03/2006 Ongoing
Increase Resident Empowerment	Neighbourhood Management Panel	Bend Mainstream Services to Meet the Needs of the Residents	Neighbourhood Management Panel Meets Bi-Monthly	01/09/2005 Ongoing
The Need for Relevant Baseline Information	Research Baseline Information	To Establish a Starting Point for the Neighborhood Management Project to Evaluate Against Over 12 Months	Working with Residents, Young People and Service Providers to Establish a Baseline	01/01/2006 Complete
A Need for Accurate Facts and Figures	Mori Pole	Obtain Further Information for Baseline Data for the Area	Information from Residents in the form of a Questionnaire	Complete
Increase in Resident Complaints	Environmental & Community Safety Questionnaire	Obtain Further Relevant Information about the Area	Question 6 Houses per Street (Where Feasible)	01/02/2006 Ongoing
Resident Empowerment	Neighbourhood Management Operational Panel	Operational Review to Bend Mainstream Services	Operational Panel Meets Bi-Monthly	01/09/2005 Complete
Local Service Intervention	Service Bending	Provide Services that Work Effectively for the Residents	Implement Change with Service Providers	01/04/2006 Ongoing

EMS Ltd Completed and Ongoing Projects

Reason For Intervention	Project	Objective	Action	Implementation Date
Improve Communications to Residents	Neighbourhood Management Newsletter	Promotion of Neighbourhood Management	Produced and Distributed Neighbourhood Management News	01/03/2006 Complete
Improve Communications to Residents	Customer Service Centre	Help Residents with Issues	Customer Service Centre on Village Centre	01/12/2005 Ongoing
The Need to Deal With Ongoing Resident Issues	Street Champions	Run by Residents to Help Deal with Resident Questions, Queries or Complaints	Street Champions and Partner Organisations meet Bi-Monthly top Report any Issues and Develop Projects and Outcomes	01/06/2004 Ongoing
A high Number of Unused Green Space Blighting the Area	Landscaping Across the Ward	Improve the Physical Environment of the Area	Working with Residents to Identify Green Spaces for Planting	01/06/2004 Ongoing
The Need to Establish Community Group Co-Ordination	Park Area Community Cohesion	Identify & Bring Community Groups Together to Improve Local Services	Work with Groups to Facilitate all Aspects of Neighbourhood Management	01/10/2006 Ongoing
Raise Community Confidence	Neighbourhood Agreement	Empower Residents to Take Responsibility for Services in their Area	Work with residents and Service Providers to Develop a Neighbourhood Agreement	01/04/2008 Complete
Baseline Improvement Update	Follow Up Questionnaire	Empower Residents to Take Responsibility for Services in their Area	Revisit Already Interviewed Residents to Highlight any Improvements or Declines in the Services	01/09/2006 Complete
Feedback for Residents	Service Bending	Continued Empowerment of Residents to take Responsibility for Services	Meet with Service Providers, Ward Councillors and the Neighbourhood Management Panel to Overcome any Issues	01/11/2006 Ongoing
N/A	Park Area in Bloom	Increase Gardening Opportunities within the Park Area	Promote the Competition and Judge all the Entrants	01/04/2004 Ongoing

EMS Ltd Completed and Ongoing Projects

Reason For Intervention	Project	Objective	Action	Implementation Date
High Levels of Fly Tipping in the Area	Fly Tipping Enforcement	Reduce the Amount of Fly Tipping on the Estate	Gather Intelligence to Ensure Fly Tippers are Caught and Fined.	01/04/2006 Ongoing
Addressing Resident Needs	Action Weeks	Enabling Residents to Dictate Work to Service Providers	Arrange Tasking Meeting and Dates with Service Providers to Run Project	01/01/2007 When Needed
Improve Communication to Residents	Community Safety Update	Keep Residents up to date with the Community Safety Forum and Community Safety Issues	Produce Community Safety News Extra	01/07/2006 Complete
Residents Unsure of Roles and Responsibilities of Services Operating in the Area	Neighbourhood Management Information Guide	Informative Guide for Residents with Accurate Information and Contact Details	Produce and Distributed the Information Booklet	01/07/2007 Complete
Need to Establish Resident Responsibilities in Keeping the Area Clean and Litter Free	Neighbourhood Charters	A List of Promises of how Services can help Residents and how Residents can Improve the area they Live in	Produced and Distributed Neighbourhood Charters	01/04/2008 Complete
Baseline Improvement Update	Follow Up Questionnaire	Continue Neighbourhood Management Evaluation Against Current Baseline	Revisit already Interviewed Residents to Highlight any Improvements or Declines in the Services	01/09/2006 Ongoing
Improve Communication to Residents who have been Missed off Previous Consultation	Hard to Reach Strategy	Obtain Information from a Residents with Different Background in the Area	Draft a Toolkit to help Reach and Establish Relations with Minority and Hard to Reach Groups.	15/12/2007 Complete but not Published
Keeping Residents Updated on Progress	8 Year Review of Neighbourhood Management Outcomes	Review Document relating to all work carried out by the Neighbourhood Management Team and Partners over the last 8 Years	Produced and Distributed A Road Map of Neighbourhood Management 2002 - 2010	15/01/2011 Complete

EMS Ltd Completed and Ongoing Projects

Reason For Intervention	Project	Objective	Action	Implementation Date
The Need to Improve the Landscaping of the Area	Land Adoption	Residents talking over plots of Rough Land for Adoption and Landscaping Purposes	Via Neighbourhood Charter and Patch Walks	01/09/2008 Ongoing
Recycling Rates Low Within the Ward	Participatory Budgeting used to increase up take of recycling	Encourage Residents to Develop a Scheme to Help other Residents to Recycle More	Establish Participatory Budgeting Group	01/10/2008 Complete
Cleanliness of the Streets Highlighted as a Concern	Encams & Graffiti Reporting Process	To Reduce Litter, Detritus and Graffiti in the Area	Wardens are Tasked to Provide Transacts of the Area, Which are then Monitored for any Increase or Decrease of Issues in the Area.	01/06/2009 Ongoing
Litter Pick and Waste Advice Needed for Young People	Big Clean Up Campaign	Encourage Young People to look at Waste Issues	Litter Picks and General Clean Ups	01/08/2009 Ongoing
Community Safety Issues at Allotment Sites	Security at Allotment Sites	Reduce Fear of Crime and Actual Crime at Allotment Sites	Meetings to Work out and Implement Strategies	01/11/2009 Ongoing
The Need Encourage more Residents to take up Gardening	Doorstep Challenge	Improve the Appearance of Front Gardens	Publicise and Judge Event during August	01/04/2010 Ongoing
Locating an Unsung Hero	Christmas Spirit Award	Promotion of Community Spirit	Publicise and Select Winner from Resident Nominations	01/11/2011 Ongoing
Reduce Litter on the Roads, Paths and Green spaces	Community Payback Cleanup (Payback by Offenders)	Reduce Litter and Detritus in the Area	Select Locations for Clean up in conjunction with the Area Team	01/01/2011 Ongoing

EMS Ltd Completed and Ongoing Projects

Reason For Intervention	Project	Objective	Action	Implementation Date
Reduce Litter in Green Spaces and Unused Pieces of Land	31 Days Greener	Improve the Cleanliness of the Area.	Work with Hull CVS and a Team of Volunteers to clean up Selected Sections of the Area	01/07/2011 Complete
Need to Improve Levels of Physical Activity and Healthy Eating	Community Allotment/Garden	Increase Community Activity in Gardening and Growing Produce	Design and Plant up Allotment Garden with the Aid of Hull College's Horticultural Centre	20/01/211 Ongoing

Preston Road Neighbourhood Management Action Plan

Reason For Intervention	Project	Objective	Action
Community Safety & Fear of Crime	CCTV	Reduce Fear of Crime	10 CCTV camera's for Preston Road Estate
Community Safety & Fear of Crime	Stewards	Increase Community Safety	7 Stewards Employed (PRNDC)
Community Safety & Fear of Crime	Anti Social Behaviour Officer	Improve Reporting Mechanisms for ASB	x 2 ASB Officers Employed
Community Safety & Fear of Crime	Preston Road Policing Team	Increase Community Safety	1 Neighbourhood Beat Officer and x 3 PCSO's
Community Safety & Fear of Crime	Community Safety Forum	Partnership Working to Increase Community Safety	Forum Meets Weekly
Community Safety & Fear of Crime	Mobile ASB Patch Walks	Improve Reporting Mechanisms for ASB	Patch Walks Set Up With Additional Policing Team
Community Safety & Fear of Crime	ASB Surgeries	Improve Reporting Mechanisms for ASB	Surgeries Set Up in Customer Service Centre
Community Safety	Fire Safety Checks	Increase Community Safety	Set up by Fire Service
Community Safety & Fear of Crime	Doorstep Crime	Increase Community Safety	Set Up "No Cold Calling Areas"
Maintenance of Green Spaces	Environmental Patch Walks	Improve the Estates Physical Environment	Patch Walks Set Up With Main Service Providers
Reason For Intervention	Project	Objective	Action
Maintenance Council Housing	Housing Patch Walks	Improve the Residents Local Environment	Patch Walks Set Up by Housing
Poorly Maintained Gardens	Garden Tidy Scheme	Improve Physical Environment for Elderly and Disabled Residents	Garden Tidy Scheme Operates in 130 Houses
Kids, Young People & Play	A Voice for Young People	To Involve Young People in Regeneration Issues	2 Play Parks Built PRNDC Youth Team Youth Empowerment Project
High Fear of Crime	Witness Support Package	Ensure Residents Feel Safe when Reporting ASB	Produce a working policy to protect residents from ASB
Untidy Areas	Local Clean Up Strategy	To Improve the Environment	Residents and Service Providers to Produce a Workable Strategy

Untidy Areas	Bring Out Your Rubbish Campaign	To Improve the Environment	Work with Residents to Clear Gardens of Bulky Items
Possible Demolitions	Information Strategy	Improve Resident Communications	Work with Established and New Groups to Provide Effective Communications for Residents (Housing)
Resident Empowerment	Neighbourhood Management Panel	Bend Mainstream Services	Neighbourhood Management Panel meets Bi-Monthly
Reason For Intervention	Project	Objective	Action
Evaluation	Research Baseline Information	To Establish a Starting Point for the NM Pilot to Evaluate Against Over 12 Months	Working with Residents, Young People and Service Providers to Establish a Baseline
Evaluation	Mori Pole	Obtain Further Information for Baseline Data on Preston Road Estate	Information from Residents in the form of a Questionnaire
Resident Empowerment	Baseline Questionnaire	Obtain Further Relevant Information about the Estate	Question 6 Houses per Street (Where Feasible)
Resident Empowerment	Neighbourhood Management Operational Panel	Operational Review to Bend Mainstream Services	Operational Panel Meets Bi Monthly
Local Service Intervention	Service Bending	Provide Services that Work Effectively for the Residents	Implement Change with Service Providers
Improve Communications to Residents	Newsletter	Promotion of Neighbourhood Management	Produce Neighbourhood Management News
Reason For Intervention	Project	Objective	Action
Improve Communications to Residents	Customer Service Centre	Help Residents with Issues	Customer Service Centre on Village Centre
Dealing With Resident Issues	Focus Groups	Help Deal with Resident Questions, Queries or Complaints	All 6 Themed Focus Groups Meet Bi-Monthly
Raise Community Confidence	Landscaping Across the Area	To Bring Colour to the Area	Working with Residents to Identify Green Spaces for Planting

Green Space Development	Lozenge Education Centre	Establish an Environmental Education Centre on the Preston Road Estate	Obtain Funding to Develop and Promote the Project
Community Group Co-Ordination	Park Area Community Cohesion	Identify & Bring Community Groups Together to Improve Local Services	Work with Groups to Facilitate All Aspects of Neighbourhood Management
Raise Community Confidence	Neighbourhood Agreement	Empower Residents to Take Responsibility for Services in their Area	Work with residents and Service Providers to Develop an Agreement
Baseline Improvement Update	Follow Up Questionnaire	Empower Residents to Take Responsibility for Services in their Area	Revisit Already Interviewed Residents to Highlight any Improvements or Declines in the Services
Reason For Intervention	Project	Objective	Action
Feedback for Residents	Service Bending	Continued Empowerment of Residents to take Responsibility for Services	Services that have Showed no Improvement or have not been able to localise Services Attend a NM Panel Meeting for Further Tasking
Untidy Gardens	Legal Garden Clean Ups	Ensure Residents take Responsibility for their Immediate Environment	Work with Residents to ensure that Residents Maintain their Gardens
N/A	Preston Road in Bloom	Increase Gardening Opportunities on Preston Road	Run Preston Road in Bloom as part of the Hull in Bloom Programme
Litter/Rubbish on the Estate Needs Addressing	Fly Tipping Enforcement	Reduce the amount of fly tipping on the Estate	Gather intelligence to ensure residents/tenants clear their gardens
Addressing Residents Needs	Over 2 You	Enabling residents to dictate work to Service Providers	Arrange tasking meeting and dates with service providers to run project
Attending to Housing Issues	Housing Co-ordination	Ensure residents recive the correct informaiton about Housing Issues	P/T Housing Co-ordinator Employed
Improve Communication to Residents	Community Safety Update	Keep residents up to date with the Community Safety Forum and Community Safety Issues	Produce Community Safety News Extra
Reason For Intervention	Project	Objective	Action

Improve Communication to Residents	Service and Neighbourhood Management Information Guide	Informative guide for residents with accurate information and contact details	Produce an Information Booklet
------------------------------------	---	---	--------------------------------

Section/Agency/ Contact Person	Implementation Date
Jan Boyd (PRNDC)	Apr-04
Terry Quinn (GDT)	Oct-04
Shaun Butcher (HCC)	Jun-03
PC Mike Peasgood (HP)	Apr-00
Jan Boyd (PRNDC)	Jun-04
Shaun Butcher (HCC)	Jun-04
Shaun Butcher (HCC)	Jan-06
Andy Ellis (HFS)	Jun-05
Jan Boyd (PRNDC)	Apr-06
Jan Boyd (PRNDC)	Apr-04
Section/Agency/ Contact Person	Implementation Date
Debbie Akaster (HCC)	Apr-04
Jan Boyd (PRNDC) Pam Watson (PROBE)	Apr-03
Sarah Hatfield (PRNDC)	Jun-00
Shaun Butcher (HCC)	Dec-04
Jan Boyd (PRNDC) Street Scene (HCC)	Oct-06

Jan Boyd (PRNDC)	Aug-06
Jan Boyd (PRNDC) Rita Butler (PRNDC) Gateway (HCC)	Jun-05
Jan Boyd (PRNDC)	Sep-05
Section/Agency/ Contact Person	Implementation Date
Jan Boyd (PRNDC)	Jan-06
Sally Norman (PRNDC)	Jun-06
Jan Boyd (PRNDC)	Feb-06
Jan Boyd (PRNDC)	Sep-05
Jan Boyd (PRNDC)	Apr-06
Jan Boyd (PRNDC)	Mar-06
Section/Agency/ Contact Person	Implementation Date
Michelle Andrews (HCC)	Dec-05
Rita Butler (PRNDC)	Jun-04
Jan Boyd (PRNDC) Sue Green (HCC)	Jun-04

Jan Boyd (PRNDC)	Sep-06
Jan Boyd (PRNDC)	Oct-06
Jan Boyd (PRNDC)	Jan-07
Jan Boyd (PRNDC)	Sep-06
Section/Agency/ Contact Person	Implementation Date
Jan Boyd (PRNDC)	Nov-06
Jan Boyd (PRNDC) Ray Webster (HCC)	Aug-06
Jan Boyd (PRNDC) Sue Green (HCC)	Apr-04
Jan Boyd (PRNDC) Ray Webster (HCC) Terry Quinn (GW)	Apr-06
Jan Boyd (PRNDC)	Jan-07
Sue Houlton (HCC) Jan Boyd (PRNDC) Rita Buttler (PRNDC)	Apr-06
Community Safety Forum	Jul-06
Section/Agency/ Contact Person	Implementation Date

Jan Boyd (PRNDC)	Oct-06
------------------	--------